CASE STUDY

Patient-Focused Content

Med Communications partnered with a nonprofit organization to help them produce clear, concise patient education resources.

Challenges

A nonprofit organization needed support from Med Communications to create patient-facing education content.

Solution

Med Communications provided the client a team of writers with the skills and experience necessary to transform complex scientific information into concise, engaging content accessible to a range of audiences.

Impact

Partnering with Med Communications helped the client develop high-quality patient-facing resource materials.

Background

Client: US-based nonprofit organization dedicated to funding lymphoma research and providing evidence-based education and resource support services to patients and their caregivers, families, and healthcare providers.

Med Communications supports the client with content creation of new documents and annual updates of existing content to ensure that information shared across platforms is scientifically accurate and up to date.

Challenge

The development of patient-focused medical content requires delicate and skillful attention to detail. Scientifically complex data need to be presented with vocabulary tailored to the understanding of both scientific and non-scientific audiences. In addition, technical or medical terms need to be simplified using clear, concise, and easy to understand words. These writing projects often involve multiple stakeholders, and excellent project management skills are of utmost importance to ensure efficient process flow and execution of quality deliverables.

Solution

Leveraging the expertise of Med Communications' Scientific Content Development and Review team, the client has consistently delivered high quality content to diverse target audiences. The team, consisting of highly skilled scientific writers and graphic designers with expertise in diverse therapeutic areas, is well versed at



US Headquarters 5100 Poplar Ave., Suite 450 Memphis, TN 38137 USA Phone: + 1 877.477.0977 International Branch Avenida da Republica 59 7 Floor 1050-089 Lisbon, Portugal Phone: + 351 21 1227712 analyzing, summarizing, and simplifying complex scientific data and medical terms for easy understanding. The Scientific Content team is actively engaged in the annual development, review and update of existing lymphoma disease treatment guides and topic fact sheets. Med Communications also assists the client with ad-hoc administrative services such as coordinating with multiple stakeholders including project sponsors, key opinion leaders, and project printing and shipping vendors. We ensure the client is well supported with end-to-end communications services to maintain and deliver their vast portfolio of lymphoma disease content to their unique audience.

Business Impact

The client's partnership with Med Communications allows for delivery of highly engaging and relevant content that consistently meets the need to provide quality education and resources to the community affected by lymphoma disease. As advances in the lymphoma field evolve, Med Communications is strategically positioned to help the client continue to be a leading advocate for patients with lymphoma disease by ensuring that the information shared across its platforms is relevant, accurate, and up to date.

- Patient materials are clear, concise, and scientifically accurate.
- Annual updates ensure that patients receive the most recent information available.
- Project oversight ensures timely completion of highquality resources.

Med Communications is a premier resource for global medical affairs services. We are trusted by the world's leading pharmaceutical, biotech, and medical device manufacturers for comprehensive, high-quality scientific resources and information. Our global services include medical information, scientific content development, pharmacovigilance, and commercial.